

WHOLESALE TRADE RATES

1 September 2025 – 31 March 2026			
Description	Nett (per person)	Gross RRP (per person)	Minimum spend (Nett)
Private Aboriginal Bush Tucker or Aboriginal Harbour Heritage Tour (Monday to Friday - 1 hour)	\$27.00	\$35.00	\$270.00
Private Aboriginal Bush Tucker or Aboriginal Harbour Heritage Tour (Weekends & Public Holidays — 1 hour)	\$50.80	\$66.00	\$508.00
Private Aboriginal Cultural Tour (Monday to Friday — 1.5 hours)	\$37.00	\$48.00	\$370.00
Private Aboriginal Cultural Tour (Weekends & Public Holidays - 1.5 hours)	\$60.80	\$79.00	\$608.00

All rates are in \$AUD and inclusive of GST. Botanic Gardens of Sydney reserves the right to change these rates at any time.

ADDITIONAL INFORMATION

Groups

Private individual and larger group tours available by request. Min. private group size cost 10. Max group size per guide is 30. Multiple guides can be organised with prior notice but are subject to availability. Tour group leader FOC. FIT bookings on public tours is a maximum of 5.

Children

Child RRP rate is \$22.00 for ages 7-15 years on public tours only, not commissionable. Under 7 years FOC.

Blackout Period

25-26 Dec, 31 Dec, 1 Jan.

Pick Up/Drop Off

Passengers to make their own way to the Garden Shop departure point.

What to Bring

Comfortable shoes, hat, sunscreen, water.

Accessibility

Most areas are accessible by walker or wheelchair.

The booking of a wheelchair can be organised prior to your visit.

Mobility parking is available near the Woolloomooloo Gate and outside the Art Gallery of New South Wales.

Wheelchair accessible toilets are located at the Visitor Centre, Mare and Foal Lawn and The Calyx.

We welcome guide dogs, hearing dogs and assistance dogs in the Garden.

1 April 2026 – 31 March 2027			
Description	Nett (per person)	Gross RRP (per person)	Minimum spend (Nett)
Private Aboriginal Bush Tucker or Aboriginal Harbour Heritage Tour (Monday to Friday - 1 hour)	\$27.80	\$36.00	\$278.00
Private Aboriginal Bush Tucker or Aboriginal Harbour Heritage Tour (Weekends & Public Holidays — 1 hour)	\$52.50	\$68.00	\$525.00
Private Aboriginal Cultural Tour (Monday to Friday — 1.5 hours)	\$38.50	\$50.00	\$385.00
Private Aboriginal Cultural Tour (Weekends & Public Holidays - 1.5 hours)	\$63.00	\$82.00	\$630.00

All rates are in \$AUD and inclusive of GST. Botanic Gardens of Sydney reserves the right to change these rates at any time.

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Business Name: Botanic Gardens of Sydney	
Business Address:	Mrs Macquaries Road, Sydney NSW 2000
Postal Address:	Mrs Macquaries Road, Sydney NSW 2000
Bookings Phone:	(02) 9231 8134
Email:	tours@botanicgardens.nsw.gov.au
Website:	www.botanicgardens.org.au
ABN:	22988 772206
Banking Details	
Bank Name: Westpac	Account Name: Royal Botanic Gardens and Domain Trust
BSB: 032 001	Account #: 186800
BPAY / Swift # WPACAU2	
Contact Details	
Reservations:	learn@enquire.botanicgardens.nsw.gov.au
Sales & Marketing:	tours@botanicgardens.nsw.gov.au
Accounts:	rbgdt.finance@botanicgardens.nsw.gov.au

Company Description
Short Description:
Botanic Gardens of Sydney encompasses three world-leading botanic gardens, Australia's premier botanical research institute, and Sydney's leading outdoor activation precinct. Our goal is to inspire people and connect them to nature and our rich cultural heritage as they discover the power of plants.
Long Description:
<p>Royal Botanic Garden Sydney: One of Australia's most-visited international tourist attractions and Australia's oldest scientific institution located adjacent to iconic Sydney Harbour.</p> <p>Australian Botanic Garden Mount Annan: 416 hectares of Australian flora southwest of Sydney's CBD and the flagship campus of the Australian Institute of Botanical Science.</p> <p>Blue Mountains Botanic Garden Mount Tomah: Australia's highest cool-climate botanic garden on the edge of the Blue Mountains World Heritage Area 90 minutes west of Sydney's CBD.</p>

Hero Image
https://tinyurl.com/2tajm3pd
This image is permitted to be used for the promotion of Botanic Gardens of Sydney only.

ABORIGINAL BUSH TUCKER TOUR DESCRIPTION

Positioning Statement
Discover how First Nations people use plants for food, fibre and medicine
Short Description
Walk with our First Nations guide through the Royal Botanic Garden to learn more about bush foods, how these foods were used traditionally and how they have influenced the modern plate and palate. On this one-hour tour, guests will journey through the Cadi Jam Ora garden and learn about some of the ways that First Nations people use plants for food, medicine and other important purposes.
Hero Image
https://tinyurl.com/mv3cncan This image is permitted to be used for the promotion of Botanic Gardens of Sydney only.

ABORIGINAL HARBOUR HERITAGE TOUR DESCRIPTION

Positioning Statement
Listen to stories of Gadigal lifestyle, traditions, history and connection to country & community
Short Description
On this one-hour tour, you will walk with our First Nations guide along the stunning Sydney Harbour foreshore listening to stories of the Gadigal lifestyle, traditions, history and connection to country & community. Aboriginal and Torres Strait Islander cultures are the oldest living continuous cultures in the world. Royal Botanic Garden Sydney is located on a significant historical, ceremonial and traditional trade ground for the local Gadigal First Nations people.
Hero Image
https://tinyurl.com/33b9zzzd This image is permitted to be used for the promotion of Botanic Gardens of Sydney only.

ABORIGINAL CULTURAL TOUR DESCRIPTION

Positioning Statement
Walk with your First Nations guide for an in-depth look at how plants are used by Aboriginal people, and about Gadigal lifestyle, traditions, history and connection to country & community
Short Description
This one-and-a-half-hour tour is a more in-depth exploration of Gadigal lifestyle, histories and cultures and their connection to the land where the Botanic Garden now sits. The tour includes a close look at how plants are used by Aboriginal people for all parts of life including food and everyday tools.
Hero Image
https://tinyurl.com/yc22avk8 This image is permitted to be used for the promotion of Botanic Gardens of Sydney only.

Terms & Conditions

Definitions

"Activity" means any tour, event or attraction and any incidental activities thereto.

"Agent" means a 3rd party Representative of the Provider

"Authority" means:

- (a) a government or government department or other body;
- (b) a governmental, semi-governmental or judicial person, including a statutory corporation; or
- (c) a person (whether autonomous or not) who is charged with the administration of a law.

"Booking" means booking the Activity.

"Cancellation Fee" means:

- (a) such portion of the Cost as referred to in clause 4; or
- (b) such other amount as stipulated by the Provider from time to time.

"Cost" means the total amount payable to the Supplier by the Customer for the Activity.

"Customer" "You" or "Your" means the person making the Booking (and includes all persons included in the Booking).

"Deposit" means a non-refundable and non-transferrable payment made to the Provider at the time of Booking.

"Force Majeure Event" means any occurrence or non-occurrence as a direct or indirect result of which a party is prevented from or delayed in performing any of its obligations and that is beyond the reasonable control of that party, including:

- (a) inability to obtain goods, supplies or services, including fuel, accommodation or access to an attraction;
- (b) forces of nature (including fire, earthquake, storm, flood or other casualty or accident);
- (c) war, civil strife or other violence;
- (d) industrial action, or any action or inaction by a Authority;
- (e) any law, order, proclamation, regulation, ordinance, action, demand or requirement of any Authority; and
- (f) epidemic or pandemic to the extent that restrictions (including lockdown and quarantine restrictions) are imposed by any Authority.

"including" is deemed to be followed by the words "without limitation".

"Provider" "We" "Us" or "Our" means Botanic Gardens of Sydney, its Representatives and assigns.

"Representatives" means the agents, directors, officers, contractors, volunteers or employees of the Provider.

"Reservation" means the Booking.

"Waiver" means the Waiver, Release, Discharge and Indemnity published by the Provider and accepted by the Customer at the time of making the Booking.

Rates And Charges

- Rates quoted are in Australian Dollars (\$AUD) and are subject to change at any time, without notice in the event of changes to government charges, taxes or levies.
- Unless otherwise stated, all amounts payable by the Wholesale Partner and are inclusive of GST.
- Botanic Gardens of Sydney reserves the right to change the Cost without notice, provided that the Cost will not be varied for Bookings that have been paid in full.
- Any verbal Cost quoted is only an estimate of price, which will be subject to written confirmation of the reservation at the time of Booking.
- All rate conditions will be confirmed at the time of Booking.
- All payments from overseas bank accounts must pay the invoice in full. Any bank and/or transaction fees are not payable by Botanic Gardens of Sydney.

Bookings – Wholesale Partners

All bookings are subject to availability.

Botanic Gardens of Sydney reserves the right to decline any Booking or requests at its absolute discretion.

Unless otherwise determined by Botanic Gardens of Sydney prior to or at the time of Booking, the following provisions apply:

- (a) Agents without credit facilities will be required to pay the Booking in full at least 7 days prior to the commencement of the Activity

Late Bookings:

- (b) if the Booking is made within 7 days of the commencement of the Activity, Agents without credit facilities will be required to make full payment of the Rate within 48 hours of Booking;

Specials / Packages:

- (c) Botanic Gardens of Sydney reserves the right to promote / offer the Activity on terms and conditions different to the T&C (including as to Cost, Deposit, payment terms and Cancellation Fee) at its discretion and for each Booking therein made, those terms and conditions shall prevail over the T&C with respect to any inconsistency.

Failure by the Agent to make payment as required in accordance with the T&Cs or as otherwise requested by the Provider, may result in the Booking being cancelled and the Provider making available the Activity, or any part thereof, to other persons.

Payment Options – Wholesale Partners (FIT Bookings)

- For Agents with credit facilities, payment terms are strictly (7) seven days from invoice date.
- Direct booking payments are accepted by the following methods:
 - Electronic Funds Transfer (EFT)/Direct Deposit or by the online payment portal
 - Mastercard and Visa Cards Accepted (A\$ 1.7% surcharge) will apply to all credit card transactions).



Cancellation Policy – Wholesale Partners

All cancellations by the Customer or Agent must be in writing and sent to the Provider.

Subject to these T&C's, where the Customer/Agent cancels the Booking:

- (a) 7 or more days prior to the commencement of the Activity, no cancellation fee will apply.
- (b) Within 3 business days or less prior to the commencement of the Activity (including on the day of the Activity and no shows), all monies paid by the Agent will be forfeited.

Change of date

Botanic Gardens of Sydney require a written request for change of date a minimum of three (3) business days prior to your booking date.

Changes to attendee numbers

Botanic Gardens of Sydney require written notice of any changes in attendee numbers a minimum of three (3) days prior to your booking date. After this time:

- An increase in numbers will be accommodated if possible but cannot be guaranteed. An invoice will be issued for the difference in numbers if applicable.
- There is no invoice adjustment for a decrease in attendee numbers.

Change of Activity

The Customer acknowledges that the nature of the Activity is likely to require considerable flexibility. The itinerary / program provided for each Activity is representative of the types of activities contemplated. The Customer acknowledges that routes, schedules, itineraries, amenities, activities and mode of transport and other inclusions may be subject to alteration without prior notice due to local circumstances or events. As such the Provider reserves the right to:

- cancel or modify any routes or any other aspect of the Activity;
- substitute different or equivalent routes or aspects of the Activity; or
- postpone, cancel or delay (either in relation to the departure or arrival times or the duration of the itinerary) any such aspect of the Activity if in the absolute discretion of the Provider it is necessary to do so.
- In the event of any change, modification, cancellation, postponement or delay to the Activity as contemplated under this clause, the Customer acknowledges that the Customer will have no right of refund and no right to claim compensation for any loss and or cost incurred by reason of the change, modification, cancellation, postponement or delay.

Force Majeure Event Refund Policy

If any Force Majeure Event results in the Provider being prevented from, or delayed in, performing any of its obligations to the Customer:

- (a) then such a delay or prevention of performance shall not be deemed to be a breach of contract these T&Cs;
- (b) no loss or damage shall be claimed by the Customer from the Provider by reason thereof; and



- (c) The Provider shall use its best endeavours to minimise and reduce any period of restriction or interference occasioned by the Force Majeure Event.

In the event of a Force Majeure Event, the Provider, in its absolute discretion may:

- (a) substitute a different or equivalent Activity in place of cancelled or modified Activity;
- (b) postpone, cancel or delay (either in relation to the departure or arrival dates) any aspect of the Activity if in the absolute discretion of the Provider it is necessary to do so;
- (c) offer a transfer of the Activity, or part thereof, to an alternative date within 24 months (or such longer period as is reasonable and determined by the Provider in the circumstances), which transfer option is subject to availability;
- (d) offer a credit, to the value of any monies paid, which credit will be valid for travel within 24 months from the issue date (or such other longer period as determined by the Provider in its absolute discretion), provided that:
 - (i) any additional costs payable on the new booking will be payable by the Customer in full;
 - (ii) additional costs may apply for the Activity in future seasons;
 - (iii) credit terms and conditions are final;
 - (iv) credits are not able to be extended beyond their expiry date; and
 - (v) the credit, or any balance on a partially used credit, is not redeemable for cash.

Botanic Gardens of Sydney reserves the right to refuse carriage to a guest or guests when it is deemed that there is a risk the safety of other guests. Full ticket fares will be forfeited under these circumstances and no refund will be provided.

Weather

Booked programs go ahead in all weather conditions except under an extreme weather condition as notified by the Bureau of Meteorology. See the Botanic Gardens of Sydney Extreme Weather Guidelines for more information.

In the event of extreme weather conditions:

Botanic Gardens of Sydney will (in accordance with the Guidelines):

- Cancel or modify the event without incurring any liability to the participating group, and
- Hold the event at a different date if an agreement has been reached between Botanic Gardens of Sydney and the participating group, by providing a notice of Extreme Weather to the participating group, as soon as practicable.

The participating group will:

- Notify Botanic Gardens of Sydney, as soon as practicable, if it considers that the event needs to be cancelled or modified due to any health conditions of any participants affected by or in relation to any extreme weather condition. For avoidance of doubt, the participating group may not cancel or modify the event without Botanic Gardens of Sydney approval. The notice issued by the participating group needs to include:
 - the nature of the extreme weather condition;
 - to the extent assessable, the expected duration of the extreme weather condition;
 - the event affected by the extreme weather condition and the extent to which the event needs to be modified or cancelled.



- Identify any of its participants who have a health condition that would be adversely affected by any weather condition, and withdraw some or all of its participants from the event, subject to Botanic Gardens of Sydney approval. The participating group is responsible for its participants' health, wellbeing and safety.

If an event is cancelled due to an extreme weather condition, Botanic Gardens of Sydney will refund any payments made by the participating group to Botanic Gardens of Sydney, deducting any administration fee or any other non-refundable costs incurred in relation to the event.

Insurance

It is highly recommended that the Customer obtain comprehensive travel and medical insurance including (but not limited to) cover for medical expenses, evacuation charges, trip cancellation and force majeure events.

Personal Information

Botanic Gardens of Sydney must comply with the Privacy and Personal Information Protection Act (NSW), which regulates the collection, storage, quality, use and disclosure of personal information. Botanic Gardens of Sydney complies with the Department's privacy management plan and privacy policies. For details see the Department's Privacy page. Information that in some way identifies you may be gathered when you use our website or send us an email. Transactional services available from this site may use cookies to track business processes. Please read the privacy and security statement before beginning a transaction.

Filming and photography

Filming of tours is **not** permitted.

Photography is permitted during tours. Any photography should be conducted with the privacy and comfort of other guests, and with respect for the tour guide. Permission should be sought from the guide before photographing them.

Severance

If any part of the T&Cs is wholly or partly invalid, unenforceable, illegal, void or voidable, the T&Cs must be construed as if that provision or part of a provision had been severed from the T&Cs and the parties remain bound by all of the provisions and part provisions remaining after severance.

Governing Laws

The T&Cs are governed by and shall be construed in accordance with the laws of NSW. The parties irrevocably:

- a. submit to the exclusive jurisdiction of the Courts of NSW and the Courts competent to determine appeals from those Courts:
 - i. for determination of any dispute claim or demand; or
 - ii. with respect to any proceedings which may be brought at any time relating to these T&Cs,
- b. waives any objection it may now or in the future have to the venue of any proceedings, and any claim it may now or in the future have that any proceedings have been brought in an inconvenient forum.

Wholesale Agreement



The Agent confirms and agrees that this agreement is confidential between the Agent and Botanic Gardens of Sydney, and the Agent shall not, in any circumstances, divulge or permit to be divulged, the contents of this agreement.